SERFF Tracking #: LFSC-131479270 State Tracking #:

Company Tracking #: RPT - 2017 LTC CLAIMS
DENIED SUMMARY

State: District of Columbia Filing Company: LifeSecure Insurance Company

TOI/Sub-TOI: LTC06 Long Term Care - Other/LTC06.000 Long Term Care - Other

Product Name: RPT -2017 Claims Denied for LTC

Project Name/Number: /

Filing at a Glance

Company: LifeSecure Insurance Company
Product Name: RPT -2017 Claims Denied for LTC

State: District of Columbia

TOI: LTC06 Long Term Care - Other Sub-TOI: LTC06.000 Long Term Care - Other

Filing Type: Form

Date Submitted: 05/04/2018

SERFF Tr Num: LFSC-131479270
SERFF Status: Closed-APPROVED

State Tr Num:

State Status:

Co Tr Num: RPT - 2017 LTC CLAIMS DENIED SUMMARY

Implementation On Approval

Date Requested:

Author(s): Shane Burnett, Diana Ulicny, Sue Howard

Reviewer(s): Colin Johnson (primary)

Disposition Date: 05/07/2018
Disposition Status: APPROVED
Implementation Date: 05/07/2018

SERFF Tracking #: LFSC-131479270 State Tracking #:

Company Tracking #: RPT - 2017 LTC CLAIMS
DENIED SUMMARY

State: District of Columbia Filing Company: LifeSecure Insurance Company

TOI/Sub-TOI: LTC06 Long Term Care - Other/LTC06.000 Long Term Care - Other

Product Name: RPT -2017 Claims Denied for LTC

Project Name/Number: /

General Information

Project Name: Status of Filing in Domicile: Pending

Project Number:

Requested Filing Mode: Review & Approval

Explanation for Combination/Other:

Date Approved in Domicile:

Domicile Status Comments:

Market Type: Individual

Individual Market Type:

Overall Rate Impact: Filing Status Changed: 05/07/2018

State Status Changed:

Deemer Date: Created By: Shane Burnett

Submitted By: Shane Burnett Corresponding Filing Tracking Number:

Filing Description:

LifeSecure Insurance Company

NAIC #77720

RE: Claims Denial Report - 2017

Attached is the 2017 Claims Denial Report for LifeSecure Insurance Company. Should you require further information, please contact me at 810-220-4601 or email me at sburnett@yourlifesecure.com.

Sincerely,

Shane Burnett

Quality Specialist

Company and Contact

Filing Contact Information

Shane Burnett, Quality Excellence

Specialist

10559 Citation Drive 810-220-7700 [Phone] 4601 [Ext]

Brighton, MI 48116 810-220-7707 [FAX]

Filing Company Information

LifeSecure Insurance Company CoCode: 77720 State of Domicile: Michigan 10559 Citation Drive Group Code: 572 Company Type: Life, A & H

sburnett@yourlifesecure.com

Suite 300 Group Name: BCBS of MI GRP State ID Number:

Brighton, MI 48116 FEIN Number: 75-0956156

(810) 220-8774 ext. [Phone]

Filing Fees

Fee Required? No Retaliatory? No

Fee Explanation:

SERFF Tracking #: LFSC-131479270 State Tracking #: Company Tracking #: RPT - 2017 LTC CLAIMS DENIED SUMMARY

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TOI/Sub-TOI: LTC06 Long Term Care - Other/LTC06.000 Long Term Care - Other

Product Name: RPT -2017 Claims Denied for LTC

Project Name/Number:

Correspondence Summary

Dispositions

- Status	Created By	Created On	Date Submitted
APPROVED	Colin Johnson	05/07/2018	05/07/2018

SERFF Tracking #: LFSC-131479270 State Tracking #: Company Tracking #: RPT - 2017 LTC CLAIMS DENIED SUMMARY

State: District of Columbia Filing Company: LifeSecure Insurance Company

TOI/Sub-TOI: LTC06 Long Term Care - Other/LTC06.000 Long Term Care - Other

Product Name: RPT -2017 Claims Denied for LTC

Project Name/Number: /

Disposition

Disposition Date: 05/07/2018 Implementation Date: 05/07/2018

Status: APPROVED

Comment:

Rate data does NOT apply to filing.

Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	2017 LTC Claims Denied Report		Yes

SERFF Tracking #: LFSC-131479270 State Tracking #: Company Tracking #: RPT - 2017 LTC CLAIMS DENIED SUMMARY

State: District of Columbia Filing Company: LifeSecure Insurance Company

TOI/Sub-TOI: LTC06 Long Term Care - Other/LTC06.000 Long Term Care - Other

Product Name: RPT -2017 Claims Denied for LTC

Project Name/Number: /

Supporting Document Schedules

Satisfied - Item:	2017 LTC Claims Denied Report	
Comments:	Attached is the 2017 LTC Claims Denied Report for DC.	
Attachment(s):	DC LTC Claims Denied Summary Report.pdf	
Item Status:		
Status Date:		

Claims Denial Reporting Form Long Term Care Insurance

For the State of Washington Dc For the Reporting Year of 2017

Due: June 30 Annually

Company Name: <u>LifeSecure Insurance Company</u> Company Address: 10559 Citation Drive,Ste 300

Brighton, MI 48116

Company NAIC Number: 77720

Contact Person: Steve Morrison Phone Number: (810) 220-4618

		State Data	NationWide Data ¹	
1	Total Number of Long-Term Care Claims Reported	0	37	
2	Total Number of Long-Term Care Claims Denied/Not Paid	0	2	
3	Number of Claims Not Paid due to a Preexisting Condition Exclusion	0	0	
4	Number of Claims Not Paid due to a Waiting (Elimination) Period not met	0	0	
5	Net Number of Long-Term Care Claims Denied for Reporting Purposes (Line 2 Minus Line 3 Minus Line 4)	0	2	
6	Percentage of Long-Term Care Claims Denied of those reported (Line 5/Line 1)	0	5.41	
7	Number of Long-Term Care Claim Denied due to:			
	* Long-Term Care Services Not Covered Under the Policy ²	0	0	
	* Provider/Facility Not Qualified under the Policy³	0	0	
	* Benefit Eligibility Criteria not met□	0	2	
	* Other	0	0	

¹ The nationwide data may be viewed as a more representative and credible indicator where the data for claims reported and denied for your state are small in number

² Example: Home Health Care claim filed under a nursing home only policy.

³ Example – a facility that does not meet the minimum level of care requirements or licensing requirements as outlined in the policy.

[☐] Examples- a benefit trigger not met, certification by a licensed healthcare practitioner not provided, no plan of care.